

## International Award in CCTV Operations (Public Space Surveillance)

### 1.1 Overview

This qualification is accredited and recognised internationally and has been developed by Highfield, the UK and Middle East's leading supplier of security, safety and compliance-based qualifications. It has been designed with sector experts specifically for international learners who wish to pursue a career in the security sector as a CCTV (Public Space Surveillance) operative. It has taken into account recognised best practice principles of CCTV operation in public spaces.

The qualification provides an excellent basis for preparing international learners who may wish to undertake further CCTV Operation qualifications. SF Group will contact the relevant Government Department in the country that qualification is delivered, to ensure that local laws are being adhered to and that there are no additional approval requirements.

### 1.2 How long will it take me to achieve this qualification?

This qualification is usually achieved by completing a 4-day classroom-based course (approximately 32 hours of learning) with the ratio of 1 qualified tutor to 12 learners in any one instance

### 1.3 How is the qualification assessed?

There are 3 units that the learner must achieve in order to attain the qualification;

- Unit 1: International Working in the Security Industry is assessed by a 20-question multiple-choice examination, the duration of which is one hour. To be successful, learners must achieve a score of at least 14 out of 20.
- Unit 2: International Working as a CCTV Operator in the Security Industry is assessed by a 30-question multiple-choice examination, the duration of which is one hour. To be successful, learners must achieve a score of at least 21 out of 30.
- Unit 3: International Practical Operation of CCTV Equipment is assessed by the tutor and will be externally moderated by Highfield. An assessment checklist for tutors to use is available from the Highfield website.

### 1.4 How is the course delivered?

In order to effectively deliver this qualification, access to suitable training facilities that support learning and assessment taking place will include:

- Classroom with suitable seating and desks and projector or screen displays, for PowerPoint presentation slides. *Working as a CCTV Operator PowerPoint, Highfield International Ltd*
- CCTV control-room environment, as this will not only support delivery but is required for the practical assessment of Unit 3: Practical Operation of CCTV Equipment within the Private Security Industry.
- a CCTV system with Pan Tilt Zoom (PTZ) cameras and associated recording and monitoring equipment. The (PTZ) cameras allow the learner to demonstrate the assessment criteria
- Tyerman, G & Walker, A, *Working as a CCTV Operator* Course Book, Highfield International Ltd

### 1.5 What next?

Individuals achieving this qualification can progress onto the following:

- Highfield Level 2 International Award in Security Guarding
- Highfield Level 3 International Certificate in Close Protection
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### 1.6 Where can this course be taken?

This qualification is currently available for learners outside the United Kingdom and can be obtained at SF Group's Highfield approved training centres within Africa and Asia regions.

### 1.7 Certification

On successful completion of the course, learners will receive the following certificate;

- Highfields International Level 2 Award in CCTV Operations (Public Space Surveillance)